

Incoming Spindle Alert Form



Ship Product Requiring Evaluation/Rebuild To:

Setco - Novi, Michigan

Shipping Address: Setco Great Lakes Service Center 41129 Jo Dr. Novi, MI 48375 248-888-8989	Great Lakes Service Center Contacts: Chris DeAngelo: Regional Service & Service Manager chrisd@setco.com cell 248-787-4818 George Rosen: Sr. Service Coordinator (x7266) georger@setco.com Bill Peltier: Sr. Service Coordinator (x7290) billp@setco.com Steven Baltes: Mfg Engineer (x7204) stevenb@setco.com Cindy Tucker: Service Coordinator (x7294) cindyt@setco.com
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Customer/End User Information

Company Name:		PO #:	
Contact:		Date:	
Phone:		Fax:	
Address:			
City, State, Zip:			
Email:			

Product Information

Product Type:		Maximum RPM:	
Machine Type:		Lubrication Type:	<input type="checkbox"/> Grease <input type="checkbox"/> Air/Oil <input type="checkbox"/> Oil Mist
Product Model #:		Mounting Attitude:	
OEM Serial #:		SETCO Serial #:	

Type of Service (Check One)

- EMERGENCY** – Proceed with Repair Immediately
- RAPID** – Disassemble, inspect and quote immediately – wait for customer approval
- STANDARD** – Standard Repair Procedure
- TEST & RUN** – Evaluation ONLY at this time – wait for customer approval
- OTHER** – _____

How You Found Setco (Check One)

- Returning Customer** – SETCO values your continued business
- Referral** – Another colleague/friend referred SETCO, please identify: _____
- Internet/Website search** – _____
- Magazine/Publication** – Please specify: _____
- Other** – _____

Additional Notes or Information	Setco Regional Sales Mangers
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Oscar Galindo - Bill Ledger - Dan Searles
 Jeff Stitt - Steve Waldron- Brent West