

Incoming Spindle Alert Form



Ship Product Requiring Evaluation/Rebuild To:

Setco - Detroit

Shipping Address:

Setco - Detroit
 41129 Jo Drive
 Novi, MI 48375
 248-888-8989

Your Detroit Service Team:

George Rosen:	Service Operations Customer Service. Mgr. (x7266)	georger@setco.com
Steven Baltus:	Service Operations Manager (x7204)	stevenb@setco.com
Kyle Brandenburg:	Purchasing	kbrandenburg@setco.com
Matt Sandie:	MRO Program Manager	msandie@setco.com
Cindy Tucker:	Service Coordinator (x7294)	ctucker@setco.com

Customer/End User Information

Company Name:		PO #:	
Contact:		Date:	
Phone:		Fax:	
Address:			
City, State, Zip:			
Email:			

Product Information

Product Type:		Maximum RPM:	
Machine Type:		Lubrication Type:	<input type="checkbox"/> Grease <input type="checkbox"/> Air/Oil <input type="checkbox"/> Oil Mist
Product Model #:		Mounting Attitude:	
OEM Serial #:		SETCO Serial #:	

Type of Service (Check One)

- EMERGENCY** – Proceed with Repair Immediately
- RAPID** – Disassemble, inspect and quote immediately – wait for customer approval
- STANDARD** – Standard Repair Procedure
- TEST & RUN** – Evaluation ONLY at this time – wait for customer approval
- OTHER** –

How You Found Setco (Check One)

- Returning Customer** – SETCO values your continued business
- Referral** – Another colleague/friend referred SETCO, please identify: _____
- Internet/Website search** – _____
- Magazine/Publication** – Please specify: _____
- Other** – _____

Additional Notes or Information

Setco Regional Sales Mangers

Bill Ledger - Steve Waldron